

The Civil Rights Education and Enforcement Center is excited to introduce:



Do you need an interpreter, CART, or other service for communication at an **upcoming** event? Have you been told “no” or “bring your own interpreter” or “ask your family to interpret”?

- This is a violation of the ADA, and
- CREEC can help!

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Step 1: Contact CREEC; describe the problem: [FAC@creeclaw.org](mailto:FAC@creeclaw.org)

Step 2: Hire CREEC at no cost.

Step 3: CREEC writes a letter to the doctor, hospital, venue, event, or other provider. CREEC’s letter educates the provider and advocates for effective communication.

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Examples: after CREEC wrote an FAC letter....

- ... a doctor’s office agreed to provide interpreters for a Deaf couple’s appointments.
- ... a rehabilitation hospital agreed to provide interpreters for a Deaf woman recovering from surgery.
- ... an entertainment venue agreed to provide interpreters for a Deaf fan at a rock concert.